# 9 Identicom<sup>®</sup> 9 Series

**Safety Through Innovation** 



# **The Identicom 977**

# New! 3G Service, Two-Way Voice Communication in Man-Down Alerts and SoloProtect Chaperone

The Identicom 977 introduces upgraded 3G technology, auto two-way voice communication for Man-Down alerts and a new Chaperone feature for greater functionality. The 977 retains its primary function of being a lone worker device used in risky situations, but, with SoloProtect Chaperone, users have an additional layer of comfort for non-alarm scenarios.

SoloProtect Chaperone reassures users they are not alone by providing accompaniment in non-alarm type situations. Activate Chaperone by pushing the multifunction button labeled '2' that sits behind the ID badge. Chaperone opens a two-way voice call to the Emergency Dispatch Center and is intended for use in situations where a user may feel slightly uncomfortable (walking to a vehicle at night, for instance) and would feel more at ease if a SoloProtect operator were on the line with them. Chaperone is for non-alarm situations and is not to be used where apparent risk is evident or suspected from past experiences and where the raising of a more discreet red alert is more appropriate.

In addition to the new Chaperone feature, the Identicom 977 is equipped with 3G technology and automatic initiation of a two-way voice call when a Man-Down alert is activated.

#### **Core Functionality:**

Identicom was designed for use across a wide range of lone worker applications to help staff reduce the risks they face. The Identicom 977 retains its key functionality as a dedicated lone worker device while improving on the legacy T777 with updated technology and additional features.

It is designed for use as part of a lone worker's dynamic risk assessment and is a direct link to 24/7 emergency monitoring when needed. Identicom facilitates discreet audio evidence capture, automatic Man-Down alerts and GPS location data. Deliberately designed to look and feel like a standard identification card holder, Identicom is wearable and therefore close at hand, discreet to use and not an overt communications device. It offers protection by reducing risk and helps an employer reduce costs and help meet their duty of care to a mobile workforce.

#### Who's using the Identicom 977?

The Identicom 977 fits many lone worker applications, all of which will benefit from the new features.

Housing	Property Manager, Leasing & Real Estate Agents
Healthcare	Home Health, Hospice Nurses, Social Workers
Utilities	Meter reading, Home Technicians, Remote Personnel
Security	Patrol Guards, Armored Car Personnel
Facilities Management	Maintenance, Surveying, Sales
Retail	Home Delivery, Cashiers, Outside Sales

#### **How Identicom Works:**

Identicom looks and feels like a standard ID badge. Worn via lanyard or clip, it is discreet and always close at hand. The device connects via the mobile network with the Kings III Emergency Dispatch Center. Yellow alerts are used for check-in and location updates. Left via voice message, yellow alerts provide important contextual information if a subsequent red alert is raised. Red alerts open a one-way voice channel so workers feeling at risk are discreetly monitored by a live operator, trained in emergency communications and certified medical response dispatch should a situation require it.

The Kings III communications platform gathers GPS information and identifies the appropriate PSAP (Public Safety Answering Point). With SoloProtect, workers and employers alike are assured if a situation escalates, help is on the way.



# Benefits of the Identicom 977:

- Discreet activation and 24/7 monitoring support
- Discreet one-way audio communication during red alerts
- Two-way communication during Man-Down & Chaperone scenarios
- 3G technology and GPS enabled
- Capture verbal abuse
- Cost effective to supply without capital investment
- Yellow alert captures important contextual information and aids in location tracking where GPS might not work or is difficult to ascertain in a large or high-rise building
- Audit trail capabilities



Chaperone button triggers a two-way voice call to the EDC.



#### **SoloProtect Chaperone**



For use in a non-alarm situation to put a user's mind at ease.

#### **GPS**



Updated GPS for quicker location fixes.

#### **Man Down**



Automatic detection of trips and falls.

### **Satisfying Safety & Business Needs:**

Identicom offers safety benefits to the user and efficiency gains to a lone worker manager through real-time location data. The device can store up to 1,000 positions and upload GPS data periodically through GPRS- enabling a secure and efficient transfer of data that can be accessed to improve the coordination of business operations.

Identicom integrates with SoloProtect's Mobile Workforce Management Platform™- a management tool that allows alone worker manager to access a range of business benefits through a single portal. MWMP allows comprehensive management of lone workers including the creation of definable geo-fences.



## Creating a lone worker community with MobileWorkforce



The Mobile Workforce Management Platform allows an easier flow of information from a lone worker to their manager, and the wider community they are part of. The platform is a secure portal that allows an organization an array of business benefits due to the flow of information.

- Locate Staff
- Improve Time Management
- Measure and Improve Efficiencies
- Improve Communication
- **Improve Reporting Mechanisms**





#### **Device Specifications:**

Dimensions: 4in wide x 2.5in high x 0.5 in deep

Overall Weight: 2.5 oz

Operating Humidity Range: 0-95% non-condensing

Communication System: Quad-band GSM

GSM frequency- Quad-band: 850 MHz and 1900 MHz

GPS: Sirf IV

Battery life- standby: 24-60 hours (maximum estimated)'

Battery life-talk time: 2.5 hours (estimated)\*

SAR level: Maximum 0.5W/kg

FCC ID: VTJS10977U



\*Assumes GPS position is logged and sent via GPRS every 5 minutes and user is outdoors.



Identicom and Mobile Workforce Management Platform are protected by international trademarks owned by Connexion2 Limited and/or its parent Kings III Emergency Communications. Identicom 977c international patent application numbers are PCT/GB2013/051227 & PCT/GB2013/051226."



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